

# BEN SANTIAGO

## OBJECTIVE

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To find a challenging assignment in a dynamic organization that will take advantage of my skill set while providing opportunity for growth. My goal is to secure a position with a company where I can utilize my technical and managerial skills to benefit mutual growth and success.

## SUMMARY

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Im a dynamic individual who utilizes creativity, leadership and teamwork to design and execute solutions that create customer value. Effective communicator with the ability to create products and services that convey value to clients, end users and employer.

## SKILLS

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VB Versions 3 – 6	Excellent Communications Skills
VB.Net Versions 2003, 2005, 2008, 2010	Excels In Problem Solving
ASP.Net 2005, 2008, 2010	Works Well In Groups & Self Motivated
Microsoft SQL Server 2005, 2008 R2	Extremely Creative
MS T/SQL & Oracle PL/SQL	Continuosly Looking To Learn More
FoxPro 6.0 & 7.0	Thrives In Challenging Projects
Crystal Reports 8 – SAP Crystal Reports	Strong Networking & Hardware Knowledge
IBM COGNOS ReportNet	
Microsoft Office Suite 97 - 2010	

## EXPERIENCE

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2003–Present	[Company Name Hidden For Privacy]	NY
<i>Programmer Analyst (FoxPro, VB.Net, ASP.Net, SQL, Crystal Reports, COGNOS)</i>		
<ul style="list-style-type: none"><li>■ Responsible for maintaining custom in-house developed legacy software applications.</li><li>■ Designed, developed and implemented a VB.Net application to manage all aspects of NYS mandated student exams for component school districts averaging 150,000 students, 310,000 student exams, and 600,000 exam pages per year, per each of our licensing customers.</li><li>■ Designed algorithms in VB.Net for data encryption and licensing security.</li><li>■ Recently re-designed an ASP.Net web application (originally designed and written in FoxPro) to manage our affiliate agency, the “Employee Assistance Program”, servicing all of Suffolk County. The application currently handles over 1,000 service providers and over 7,000 client referrals.</li><li>■ Designed an ASP.Net agency website to manage effective communication between our Regional Information Center and all 561 component School Districts, totaling over 1,300 users and growing daily.</li><li>■ Responsible for continuously searching, evaluating and proposing new software and tools for agency use.</li></ul>		
2001–2003	[Company Name Hidden For Privacy]	NY
<i>IT Manager / Accounts Recievable Manager</i>		
<ul style="list-style-type: none"><li>■ Responsible for all computer hardware, phone systems and internet connectivity.</li><li>■ Developed in-house databases and intranet for online data tracking for ten buildings and over 600 tenants.</li><li>■ Managed all accounts recievables for this multi-million dollar company.</li></ul>		
2000–2001	[Company Name Hidden For Privacy]	NY
<i>Programmer Analyst / Dept. Manager (Visual Basic, CFML, ASP)</i>		
<ul style="list-style-type: none"><li>■ Developed VB applications for custom data analysis regarding client health records (nutrition and exercise).</li><li>■ Developed custom algorithms for health data analysis.</li><li>■ Developed custom ASP/ColdFusion web site and interfaces for customer access.</li><li>■ Responsible for internal database designs, maintenance and administration.</li></ul>		

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2000–2000	[Company Name Hidden For Privacy]	NY
<i>Technical Support Manager</i>		
<ul style="list-style-type: none"> <li>■ Responsible for staff and customer training.</li> <li>■ Managed technical support and programming staff of fifteen.</li> <li>■ Developed custom data manipulation/integration software for clients to migrate data from pre-existing systems to our software product.</li> </ul>		
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1998–2000	[Company Name Hidden For Privacy]	NY
<i>Account Executive</i>		
<ul style="list-style-type: none"> <li>■ Maintained &amp; increased company sales via direct marketing to cultivated accounts.</li> <li>■ Provided Technical Support to clients and company in Hardware and Software.</li> <li>■ Developed internal quoting system and direct client marketing software averaging \$250,000 in sales per month.</li> </ul>		
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1997–1998	[Company Name Hidden For Privacy]	NY
<i>Computer Programmer/Web Developer</i>		
<ul style="list-style-type: none"> <li>■ Developed Contant Management System for internal departmental use.</li> <li>■ Developed Tracking/Management software for Internal Records Department.</li> <li>■ Provided Software Support for Information Technology Department.</li> </ul>		

#### EDUCATION

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2005–2009	St. Josephs College	NY
1999–2000	Nextech Training Solutions	NY

#### CERTIFICATIONS

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CompTIA A+ Certified Technition  
Microsoft Certified Professional (MCP)